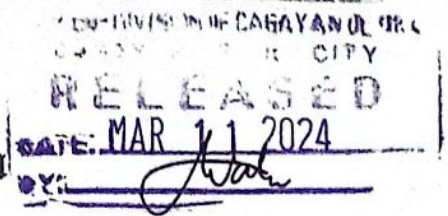




Republic of the Philippines
Department of Education
REGION X
DIVISION OF CAGAYAN DE ORO CITY



Office of the Schools Division Superintendent

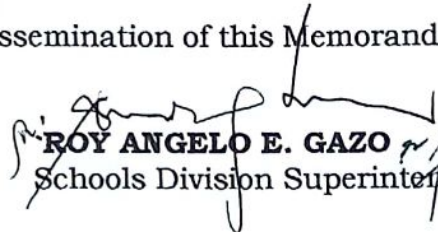
08 March 2024

DIVISION MEMORANDUM
No. 180, s. 2024

DEPED CDO CUSTOMER COMPLAINT CHANNELS

To: Assistant Schools Division Superintendent
Chiefs, CTD and SGOD
Curriculum and Teaching Division Personnel
Schools Governance and Operations Division
All Elementary and Secondary School Heads
This Division

1. In our commitment to uphold standards of quality, transparency, and accountability, this Office has created the DepEd CDO Customer Complaint Channels. The channels are intended for customer feedback or concerns regarding the schools, offices, or personnel in this division.
2. All schools shall be provided with vinyl posters of the said channels. However, while waiting for the delivery of the vinyl posters, all school heads are directed to post immediately print outs of the said poster in strategic area of the school. Attached is the photo of the DepEd CDO Customer Complaint Channels.
3. This Office directs immediate and wide dissemination of this Memorandum.


ROY ANGELO E. GAZO
Schools Division Superintendent

Encl.: As stated
Reference: As stated
To be indicated in the Perpetual Index
under the following subjects:

CUSTOMER CHANNELS

JSM/DM- depedcdo customer channels
March 8, 2024



Address: Fr. William F. Masterson Ave., Upper Balulang, Cagayan de Oro City
Telephone: (08822)-8550048
Email: cagayandeoro.city@deped.gov.ph



DEPED CDO

CUSTOMER COMPLAINT CHANNELS

PLEASE SCAN
THE
QR CODE



bit.ly/depedcdo_hotline
depedcdo.hotline@gmail.com
COMPLAINT FORM & EMAIL

0917-1408-777
HOTLINE NUMBER